



6) Ratings - Rate out of 5 for each question. 1 being the lowest, 5 being the highest.

- | | | | | | |
|--|----------|----------|----------|----------|----------|
| a) Value for money: | 1 | 2 | 3 | 4 | 5 |
| b) Customer service or reliability: | 1 | 2 | 3 | 4 | 5 |
| c) Quality of service or product: | 1 | 2 | 3 | 4 | 5 |
| d) Likelihood to use again or recommend this member: | 1 | 2 | 3 | 4 | 5 |
| e) Likelihood to use again or recommend the Norfolk Trusted Trader scheme: | 1 | 2 | 3 | 4 | 5 |

PLEASE FOLD HERE

7) Comments - Please give a short statement regarding your experience of using this trader. Feel free to attach a separate piece of paper with any additional comments.

PLEASE FOLD HERE

Thank you for supporting Norfolk Trusted Trader.

Please post the form using the supplied envelope if provided, or post it to:
Trusted Directory Services, Minerva Mill, Station Road, Alcester, B49 5ET.

*0333 calls cost the same as calls to geographic numbers (01 or 02) and form part of any inclusive minutes.
**All information provided will be handled in line with the Data Protection Act. Registration number: ZA081479.

Review Form Version NTT01

Norfolk Trusted Trader is managed by Norfolk Trading Standards on behalf of Norfolk County Council. The scheme is delivered in partnership with Trusted Directory Services Ltd who are responsible for scheme administration, customer service, dispute resolution process and website development.

Trusted Directory Services Ltd
Reg. address: Minerva Mill, Station Road, Alcester, Warwickshire, B49 5ET.
Reg. in England and Wales | No: 9173565